

Eaton County Emergency Communications Law Enforcement Subcommittee

Minutes

Wednesday, October 19, 2022
at 1100 hrs

Call to Order and Roll Call – 1100 hrs

Paul Brentar, CPD
Rob Block, ECSO
Jeff Cook ECSO
Darren Green, MSP
Brian Oleksyk, MSP
Richard Barry, PPD
Chris Blievernicht, GLPD
Shawn Garcia, OPD

Kelley Cunningham, ECCD
Francis D'Huyvetter, ECCD

Introduction of New Members and Guests

Darren Green introduced Brian Oleksyk as recently promoted to Lieutenant at MSP Post 11.

Reading and Approval of Minutes

Motion to approve the minutes to the special meeting in September was made by Paul Brentar and seconded by Rob Block. Motion carried. The notes from the July 2022 meeting were not approved, as there was no quorum.

Old Business

Report from Central Dispatch Committee - No report.

Central Dispatch Operational Report (Kelley)

- There are currently three new dispatchers in training. AJ Kirby started on September 26, Nick Smith on October 10 and Katherine Hennessy on October 17. Nick Smith was our intern last summer and Katherine Hennessy has police dispatching experience from Delaware. There were two vacancies and one

position was added after our radio manager retired. Kelley plans to have the trainees ride along with police, fire & EMS.

- Prepared Live is technology to receive pictures, videos and text from a caller after we send them a link. We went live with it a couple months ago. Mike Bialkowski will be receiving a Top Save Award from Prepared Live for an incident where he used Prepared Live to assist a person in Addison, Illinois.

Central Dispatch Project Updates

- Information about RAVE alerts and Smart 911 were printed on postcards and are being passed out at open houses and events.
- RAVE facility information was also printed on a post card and we will work on getting this information out to businesses. RAVE facility allows the business to input their own information that dispatch can see and the business keeps the information up to date. Undersheriff Cook requested some of the RAVE facility postcards so deputies can hand them out. They were provided to everyone at the meeting. Undersheriff Cook recalled a video that was made years ago of maybe Smart 911. He thought Rich Thacker had filmed it. Kelley will try to find it.
- Curbside SOS was implemented September 1 and Kelley feels it is going pretty well with dispatch, wrecker services and responders. Rob Block stated that the deputies he has talked to feel it is confusing, not faster and more information is needed such as the make, model and color of the vehicle. Kelley explained that the make, model, color is important information. Curbside SOS feedback said wreckers want the car information not just the location. Undersheriff Cook stated that he'll be curious when first snow fall hits how Curbside SOS will work. Kelley reminded the group that we are not doing closest wrecker right now, just citizen request. The officers should be giving the citizen a list to choose from. Kelley stated that dispatch can't see a wrecker's location until they accept a request from us and we dispatch them.
- ASAP to PSAP hasn't been implemented yet but we are working with CORE Technology, the State and ASAP to PSAP to resolve message switch and LEIN issues. We are the first in Michigan to implement it.
- Radio Issues – Kelley stated that everyone has been doing a good job entering support tickets through the email radio@eatoncounty.org. The mic cords are starting to tear for police radio users. If you request one we will get you a new one but make sure to return your old one to Francis or Kelley. Also, more ear pieces have been ordered if you need some replaced.
- Rob Block asked if Kelley and Francis have considered the Bluetooth cordless mics. Kelley stated that they have looked at them and have gotten feedback but there is concern about the mic falling off and officer safety. Francis stated fire

departments do not use them due to safety issues. Kelley stated that it's not in this year's budget but she may request a test mic to try it. Kelley also stated that it has to be a Motorola product per the warranty. It was noted that we're four years into the radio project now.

- Ingham County has data channels on all of our towers so we will have to find out if they will work for us to utilize our radios as AVLS.
- CAD project – Motorola put on their Flex CAD demonstration a few weeks ago. Kelley sent everyone who attended a Survey Monkey. She will send one out after each demo. CORE Technology is the next demo on October 26 at 1:30 p.m. Hexagon is Nov 8 from 1-4pm; Central Square is Nov 15 with no time scheduled yet and Tyler Technologies is Dec 13 with no time scheduled yet. Kelley stated that once we've had all of the vendor demonstrations we will narrow down the vendors and visit places that actually use the product.

New Business

MSP Green requested a generic log in for Eaton County's CAD in their squad room.

There was discussion about out county calls between 12am and 6am. It was noted that MSP Sgt. Burchell is transferring out of Post 11 to go to the auto theft unit in Paw Paw. It will take a month or two before his position can be filled. Until then, an acting sergeant will fill in for him. The acting sergeant will probably change nightly.

Undersheriff Cook congratulated Kelley on her Director of the Year award from APCO and Nathan Nighbert on the Technologist of the Year award. They will receive their awards in Frankenmuth on October 26.

Adjournment – Motion to adjourn was made and approved at 11:35 a.m.

The next meeting is Wednesday, January 18, 2023 at 1100 hrs